

**MARK & JEAN WESTBROOK  
18098 Copper River  
College Station, TX 77845**

May 23, 2008

Michael Schaeffer  
17912 Indian Lakes Drive  
College Station, TX 77845

Dear Michael:

Jean and I would like to express how pleased we are with our new Schaeffer home in Indian Lakes.

We have been in our new home for six months now, and we still find features that indicate how well a Schaeffer Home is built. As an example, I left for work one day this week and turned off all of our air conditioning systems. The temperature got to 94 degrees that day. I was shocked and surprised to find that my home was a cool 77 degrees when I got home from work that evening – even though the AC system had been off all day! This is just one of many examples I could give that indicate the quality and workmanship that have gone into our Schaeffer Home.

Some of the other features that we appreciate are the following:

- Superior workmanship in all areas of construction.
- Attention to detail such as our beautiful wood floors and granite counter tops, vinyl windows, and radiant barrier roof decking.
- Beautiful crown molding in every room.
- Spacious bedrooms.
- Zoned heating/cooling systems that are highly energy efficient.
- Oversized 3-car garage.
- Even screens on the rain gutters so leaves will not clog them up.

Michael, I researched the Bryan/College Station market in detail for over a year before deciding to purchase a Schaeffer Custom Home. Without a doubt, you have the best quality and features at the best price of any other homebuilder in the area. Quality, style, attention to detail, great energy-saving features, it's all there. Even your customer service after the sale is fabulous.

The bottom line is this – if Jean and I could go back in time and do it all over again, we would buy a Schaeffer Home without hesitation, knowing that we would be getting the best deal for our money.

We look forward to many great years in our new Schaeffer Home.

Mark & Jean Westbrook